

Audience/Barrier	How to overcome
<p>Immigrants: language; unfamiliarity with how Library works, what it offers</p> <p>Immigrants - not every country has public libraries. Many are fee based. Just knowing most of what we offer is free</p> <p>People with English as a Second Language</p>	<p>Immigrants: offer materials/signage in other languages; outreach, Library card signups</p> <p>Hire a diverse staff that will be able to communicate with the people who live in your library's service area</p>
<p>Mental health-fear, stigma, anger/misunderstanding</p>	<p>Mental Health: staff training Mental Health 101, trauma-informed service</p>
<p>People in the regional jail.</p>	<p>We have sent magazines to the jail.</p>
<p>refugees, fear of being visible in the community</p>	<p>refugees: need to partner with community organizations to lobby for the library as a trustworthy organization</p>
<p>Senior community</p> <p>Elderly folks, particularly those with dementia or such - may face issues getting to the library or finding things.</p> <p>We have three book clubs for adults. Several of them have vision impairments and require large type text. These are hard to obtain through inter-library loan.</p>	<p>Delivery of materials/outreach programs at senior centers</p> <p>Bookmobile to local senior centers/nursing homes</p> <p>to get materials to elderly portion of the population - offer home delivery or personalized help finding or using materials</p> <p>So ... we asked for a grant from our Friends group to purchase three Kindles that we loan out to them. They can make the text any size they want and feel included in the discussion!</p> <p>Expanding digital collections for homebound or busy patrons</p>
<p>People not being able to access the library due to transportation</p>	<p>We offer Mailbox Books for our patrons who cannot get to the library.</p>

<p>people with mobility and/or cardiovascular limitations - (walking up hill and stairs)</p>	<p>We're working with the city to renovate the building</p> <p>Scooters in the library for mobility</p>
<p>Kids without libraries in walking distance</p>	<p>Outreach and partnerships to school</p>
<p>I'm at a public law library that is not terribly accessible to the public because of our hours and the intimidation factor of the courthouse. We're part of the public library system but physically located in the courts</p>	<p>Work with other branches to bulk up their legal collections and staff knowledge, like satellite locations</p>
	<p>offering feminine hygiene products for free to those in need</p>