

Share a story of a time when you knew your efforts were making a difference/having a positive impact on something you deeply care about

- Teaching a senior wheelchair patron how to use our digital services, that helped the patron to use our services from home.
- I had a teenage patron try to tip me at the reference desk once
- The last five years have been spent changing the culture to encourage and support continuous learning. I've heard from so many that this has been a successful and positive change for library employees.
- I help people with disabilities find information that they need - many blind people who don't know what resources are out there - the information I give them has the power to change their lives
- I am able to connect with area ranchers because of my expertise. Now many of them are patrons.
- Working on life skills with middle schoolers via the Future Ready grant program
- Encouraging others to grow their computer skills, most seniors afraid to do so.